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Form PTO-1449 U.S. Department of Commerce Patent and Trademark Office	Atty. Docket No. P21784	Serial No. 10/084,176
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)	Applicant Matthew PLAN	
	Filing Date February 28, 2002	Group 2642

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES	NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

		1	A screen shot of an Internet website, entitled "Interactive Voice Response (IVR)", at
			<http://www.toshiba.com/taistsd/ivr.htm>, obtained no later than December 20, 2001.
		2	A screen shot of an Internet website, entitled "Professional Voice-over for Telephone Systems",
			at <http://www.home.istar.ca/~talent/IVRprice.htm>, obtained no later than December 20, 2001.

EXAMINER	DATE CONSIDERED

*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.